



APPLICATION FORM BY MAIL REDUCED-FARE PHOTO OPUS CARD – 65 AND UP

TICK APPROPRIATE BOX

- Lost card New card Card renewal (See note on other side)

TO BE FILLED OUT BY APPLICANT (PROVIDE ALL REQUESTED INFORMATION)

LAST NAME _____ FIRST NAME _____

ADDRESS _____ APPARTEMENT _____

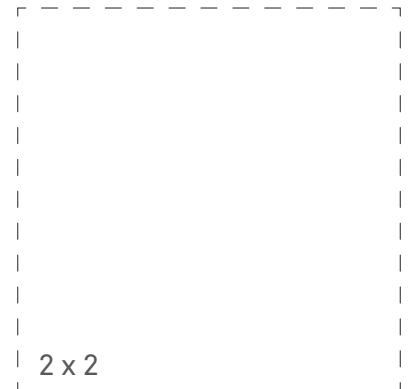
CITY _____ POSTAL CODE _____

DATE OF BIRTH _____ TELEPHONE _____

EMAIL _____

WITH YOUR APPLICATION, PLEASE INCLUDE

- 1 An original, recent, passport-style photo of your face: size 2 x 2.**
Photocopies are not accepted. No hat or sunglasses in photo.
- 2 A photocopy of one of the following government-issued IDs in French or English:**
health insurance card, driver's licence, passport, permanent resident card or asylum seeker document.
- 3 Your \$15 payment in the form of a:**
Personal cheque made to the Société de transport de Montréal, money order, bank draft (No cash accepted)



- 4 PLEASE SEND YOUR DOCUMENTS TO THE FOLLOWING ADDRESS:**

Photo studio: Reduced-fare OPUS card
1717 Berri Street, Local Gc-r400, Montréal, QC H2L 4E9

Your request will be processed within seven business days of the date it is received at our offices.

REQUIRED SIGNATURE

This document includes a text on the use of personal information entitled (R.S.Q., chapter A-2.1).

SIGNATURE OF APPLICANT _____

DATE _____

ELIGIBILITY

You may apply for a card as soon as you reach the age of 65. A photo ID OPUS card is required to benefit from any price reductions on transit fares granted to persons who meet with eligibility requirements set by transit authorities, according to their individual regulations. Without a valid photo ID OPUS card, a person must pay the regular fare.

ABOUT CARD RENEWALS

Please note that during the renewal process, reduced-fare OPUS card will be deactivated while your remaining fares (if any) are transferred onto your new card.

➤ **As such, you will need to pay the full fare until you receive your new card.**

INFORMATION CONCERNING THE APPLICATION OF THE ACT RESPECTING ACCESS TO DOCUMENTS HELD BY PUBLIC BODIES AND THE PROTECTION OF PERSONAL INFORMATION (R.S.Q., C. A-2.1)

1. The OPUS card with photo is considered to be a personalized OPUS card. Personal information collected for the purpose of issuing a personalized OPUS card is required to verify, grant or renew the status of the persons eligible to obtain and use a personalized OPUS card granting access to fare privileges, or to renew, change, replace, reactivate or cancel a personalized OPUS card, as applicable;
2. "This personal information is collected by the organization issuing the personalized OPUS card, for its own use; for the Société de transport de Montréal (STM), which operates the computerized integrated system of public transit ticket sales and revenue collection (the "Integrated System"); and for the public transit authorities and public transit organizations participating in the Integrated System."
3. The public transit authorities participating in the Integrated System are: Agence métropolitaine de transport, Société de transport de Montréal, Société de transport de Laval, Réseau de transport de Longueuil, Réseau de transport de la Capitale, Société de transport de Lévis, Conseil intermunicipal de transport Le Richelain, Conseil intermunicipal de transport Laurentides, Conseil intermunicipal de transport Chambly-Richelieu-Carignan, Conseil intermunicipal de transport du Haut-Saint-Laurent, Conseil intermunicipal de transport de la Vallée du Richelieu, Conseil intermunicipal de transport de la Presqu'île, Conseil intermunicipal de transport de Sorel-Varennes, Conseil intermunicipal de transport du Sud-Ouest, Conseil intermunicipal de transport Roussillon, Conseil régional de transport de Lanaudière, and Ville de Sainte-Julie. Other public transit authorities may join the Integrated System at a later date. In such case, public transit users will be notified of these new transit authorities through notices or statements on the websites of the AMT, the STM and the other public transit authorities participating in the Integrated System;
4. The personal information in question will be used for the following purposes: a) issuing, renewing, modifying, replacing, reactivating or cancelling personalized OPUS cards by public transit authorities participating in the Integrated System; b) selling tickets, collecting public transit revenue and distributing some of this revenue; c) processing fare refunds or returns; d) managing the Integrated System; e) preventing, detecting or curbing fraud; f) planning public transit services (information used is not personally identifiable).
5. The following categories of persons may have access to this personal information in performing their duties for the public transit authorities participating in the Integrated System: customer service agents, inspectors, public transit ticket sales agents as well as employees and consultants of these public transit authorities who require access to such information in order to perform duties related to selling tickets, collecting or distributing public transit revenues, managing the Integrated System or planning public transit services;
6. The personal information in question is collected on a voluntary basis. Public transit users may opt to purchase public transit tickets or passes on anonymous cards that do not require the collection of personal information and for which no fare reduction privileges are conferred;
7. A customer who declines to provide the personal information required to issue a personalized OPUS card or who declines to identify him/herself for the purposes of modifying, replacing, reactivating or cancelling a personalized OPUS card or to obtain a fare refund or return may be refused the requested service or privilege;
8. Any person who has provided personal information for the purpose of obtaining a personalized OPUS card or to have one renewed, modified, replaced, reactivated or cancelled is entitled to consult his/her personal information, obtain a copy thereof, or request the correction of any inaccurate, incomplete or ambiguous information or information that was collected in violation of the law, by sending, a written request (with proof of identification) to the Access to Information Officer at the Société de transport de Montréal (STM), who is in charge of data processing for the Integrated System, at the following address: 800, De La Gauchetière Street West, Suite 1170, Montréal, Quebec, H5A 1J6.