



COMPLETE TABLE OF SUSTAINABLE DEVELOPMENT INDICATORS 2010

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About this document

The STM tracks dozens of sustainable development indicators. In selecting them, we look at indicators specific to public transit (such as those of the International Association of Public Transport), those recommended by the Global Reporting Initiative (GRI) and those used to measure the company's progress in terms of its 2007–2011 business plan. We also take into account certain stakeholder concerns.

On page 44 of its [Sustainable Development Report 2010](#), the STM shows the statement by the GRI, delivered on June 22, 2011, that attests that the Report fulfils the requirements of Application Level C. That statement is based on the set of indicators presented here.

On the following pages, indicators are grouped under each of the strategic objectives laid out in our *Sustainable Development Action Plan 2007–2011*. Readers will find a full description of the three focus areas, twelve objectives and actions related to that Plan in the *Sustainable Development Report 2010*.

About the explanatory notes

In compiling the data for the *Sustainable Development Report 2010*, we found that some data in the reports for earlier years (2006 to 2009) was in need of correction. In addition, a number of significant Changes, both positive and negative, required explanation. These corrections and Changes are explained in the notes provided at the back of this document. The notes also appear when the reader clicks on the note indicator. Once the consultation is complete, just click on the note to go back where you were in the document.

Clickable Table of Contents

Objective 1	Contribute to the fight against global warming and to improving the environment and quality of life.....	4
Objective 2	Apply universal accessibility measures	5
Objective 3	Contribute to economic vitality at the local, regional and provincial levels.....	7
Objective 4	Influence urban planning and management to better integrate public transit	8
Objective 5	Manage environmental impacts.....	9
Objective 6	Improve the energy efficiency of assets	12
Objective 7	Practise sustainable procurement	14
Objective 8	Plan, design and carry out projects while taking their environmental, social and economic impacts into account.....	14
Objective 9	Aim for recognition of the STM as an employer of choice, both by its employees and by job seekers.....	15
Objective 10	Increase employee awareness of sustainable development	17
Objective 11	Position the STM as a responsible, committed company (GRI - SO5)??	17
Objective 12	Work in partnership with others to demonstrate the environmental, social and economic contribution of public transit and create strategic alliances.....	17

AREA 1 – SUSTAINABLE MOBILITY

Objective 1 Contribute to the fight against global warming and to improving the environment and quality of life

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Service provided (thousands of kilometres travelled)	129,629	134,017 Note 1	147,294 Note 1	153,566 Note 1	157,669	3	22	+ 16% relative to 2006	2011	LT3
Bus	69,790	69,721	72,144	77,335	81,128	5	16			LT3
Metro	59,839	64,296 Note 2	75,149 Note 2	76,232 Note 2	76,541	0,4	28			LT3
Passenger-kilometres (millions)	2,820	2,852	2,969	3,190 Note 3	3,239	2	15			LT3
Number of trips (ridership) (millions)	363	368	383	383	389	2	7	+ 8% relative to 2006	2011	LT3
Number of reduced-fare or free trips (millions)	121	121	120	114	113	-1	-6			EC8
Number of free trips (millions)	N/A	N/A	N/A	1.7	1.3	-22	N/A			EC8
Network coverage rate (%)										LT3
% of dwellings within 500 m – morning rush hour	99.0			98.9		N/A	-0.1			LT3
% of dwellings within 500 m – day	98.5			98.9		N/A	0.4			LT3
% of dwellings within 500 m – evening	98.4			98.5		N/A	0.1			LT3
% of dwellings within 500 m – Saturday	98.4			98.5		N/A	0.1			LT3
% of dwellings within 500 m – Sunday	98.4			98.5		N/A	0.1			LT3
% of dwellings within 1,000 m – night	91.2			90.9		N/A	-0.3			LT3

AREA 1 – SUSTAINABLE MOBILITY

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Modal share of public transit by island of Montréal residents, morning rush hour (2003 and 2008 Origin-Destination surveys) (%)	32				36	N/A	N/A			LT3
Modal share of public transit towards downtown, morning rush hour (Origin-Destination survey) (%)	58				66	N/A	14			LT3
Number of routes on which Navette Or service is offered	0	0	3	7	10	43	N/A			EC8

Objective 2 Apply universal accessibility measures

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Number of metro stations with elevators (out of 68 stations)	0	3	3	6	8	33	N/A	8	2010	EC8
Number of metro stations with escalators (out of 68 stations)	57	60	60	60	60	0	5			EC8
Percentage of metro stations with warning tiles on the platforms	0	4	12	35	46	31	N/A	100	2011	EC8
Number of visually impaired or intellectually disabled customers on the regular network that obtained a free pass for their personal attendant	121	143	135	115 Note 4	104	-10	-14			EC8
Percentage of Web sites that meet international accessibility standards	0	0	0	50	50	0	N/A			

AREA 1 – SUSTAINABLE MOBILITY

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Percentage of buses with low floor or front ramp	65	69	73	79	90	14	39			EC8
Total number of bus routes in the network	192	190	196	202	209	3	9			EC8
Number of wheelchair-accessible bus routes	154	154	154	155	156	1	1			EC8
Percentage of wheelchair-accessible bus routes	80	81	79	77	75	-3	-7			EC8
Paratransit service – total number of trips	1,941,066	2,084,909	2,257,459	2,411,208	2,640,972	10	36			EC8
By minibus	403,839	393,702	400,157	414,590	411,627	-1	2			
By accessible taxi	215,170	301,767	382,289	423,115	522,407	23	143			
By taxi	1,322,057	1,389,440	1,475,013	1,573,503	1,706,938	8	29			
Paratransit service – total number of customers	12,338	13,516	14,609	15,647	15,709	0	27			EC8
With a motor disability	8,684	9,716	10,617	11,475	11,271	-2	30			
With an intellectual disability	2,110	2,111	2,152	2,140	2,183	2	3			
With a psychological disability	802	882	969	1,069	1,218	14	52			
With a visual impairment	742	807	871	963	1,037	8	40			
Paratransit service – number of trips by type of disability	1,940,066	2,084,743	2,257,424	2,411,195	2,640,972	10	36			EC8
Motor disability	1,063,612	1,208,366	1,342,082	1,448,612	1,625,877	12	53			
Intellectual disability	681,340	662,211	682,468	699,269	721,964	3	6			
Psychological disability	107,774	116,380	126,496	139,798	160,788	15	49			
Visual impairment	87,340	97,786	106,378	123,516	132,343	7	52			

AREA 1 – SUSTAINABLE MOBILITY

Objective 3 Contribute to economic vitality at the local, regional and provincial levels

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Acquisitions of goods and services (\$M)	380	397	526	622	740	19	95			EC1
Operations	171	177	213	244	261	7	53			
Investments	209	220	314	378	479	27	129			
Acquisitions of goods and services produced in Quebec (\$M)	170	178	260	263	371	41	118			EC6
Percentage of acquisitions of goods and services produced in Quebec (%)	45	45	49	42	50	19	12			EC6
Number of jobs sustained by acquisitions of goods and services (number)	2,163	2,369	2,942	3,011	3,838	27	77			EC6
Tax spinoffs attributable to acquisitions of goods and services (\$M)	46	45	57	61	76	24	67			EC1
Tax spinoffs attributable to employee salaries (\$M)	120	117	113	115	134	17	12			EC1
Total operating revenues (\$M)	801	866	931	1,002	1,070	7	34			EC1
Clients	395	416	445	463	488	5	24			EC1
Contribution from the Montréal Urban Agglomeration	278	306	324	351	359	2	29			EC1
Subsidies from the Government of Québec	45	55	75	95	113	19	150			EC4
Regional contributions	52	53	53	53	64	20	23			EC4
Contributions from municipalities outside the Montréal Urban Agglomeration	2	4	4	5	7	32	294			EC4
Other revenues	29	32	30	35	39	12	33			EC4

AREA 1 – SUSTAINABLE MOBILITY

Objective 4 Influence urban planning and management to better integrate public transit

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Average commercial speed (km/h)	18	18	18	18	18	0	0			LT3
Reserved-lane bus network (km)	62 Note 5	62 Note 5	64 Note 5	100 Note 5	101	2	65	370	2020	LT6

AREA 2 – SUSTAINABLE MANAGEMENT

Objective 5 Manage environmental impacts

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Number of annual targets set in the Environmental Protection Plan 2007-2011	N/A	9	22	23	17	-26	N/A	89	2011	EN26 LT7 - 8
Number of targets reached during the year	N/A	6	16 Note 6	10 Note 6	9	-10	N/A			
Overall success rate of the Environmental Protection Plan (cumulative %)	N/A	7	25 Note 7	36 Note 7	46	28	N/A	100	2011	
Number of buses equipped with non-spill fuel delivery systems	491	703	1,166	1,280	1,500	17	205			EN23
Percentage of buses equipped with non-spill fuel delivery systems (%)	31	44	70	76	88	15	185			EN23
Number of accidental spills reported during the year	2	0	4	0	8	N/A	300			EN23
Residual hazardous materials (RHMs) recovered (tonnes)	2,495	2,586	2,177 Note 8	2,758	2,621	-5	5			EN22
Used detergent solutions	1,400	1,405	1,087	1,444	1,269	-12	-9			
Sludge from drainage system maintenance	520	507	361	611	555	-9	7			
Used oil and solvents, oily water in tanks	305	363	348	381	482	27	58			
RHMs in containers (solvents, antifreeze, paint, etc.)	113	121	186	150	179	20	58			
Lead storage batteries	82	87	122	89	73	-18	-11			
Oil filters and aerosols	23	30	35	45	30	-33	32			
Fluorescents	24	21	29	25	22	-13	-8			
Alkaline electrolytes	20	39	2	1	1	0	-95			

AREA 2 – SUSTAINABLE MANAGEMENT

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Nickel-cadmium storage batteries	6	10	0	8	7	-8	25			
Batteries	2	3	7	4	3	-42	14			
Residual materials recovered (tonnes)	1,959	1,577	3,168	3,121 Note 9	4,048	30	107			EN22
Plastic	4	9	5	2	3	60	-25			
Paper	30	43	46	44 Note 10	31	-31	2			
Cardboard	30	53	46	135 Note 11	147	9	391			
Wood (palettes)	N/A	N/A	136	60	70	17	N/A			
Metal	1,143	533	1,871	1,736	2,673	54	134			
Mechanical, electrical and electronic components	N/A	N/A	N/A	N/A	6	N/A	N/A			
Metro tires	82	119	97	79	65	-18	-21			
Bus and car tires	170	170	170	223	192	-14	13			
Newspapers in the metro	500	650	797	842 Note 12	861	2	72			
Residual materials sent to landfill (tonnes)	N/A	2,277	2,637 Note 13	2,160	2,788	29	N/A			EN22
Recovery rate of tracked residual non-hazardous materials (%)	N/A	41	55 Note 14	59	59	0	N/A	70	2015	EN22
Paper consumption 75g/m ² (tonnes)	N/A	N/A	71	72	56	-22	N/A			EN1
Average paper consumption per employee 75g/m ² (kg)	N/A	N/A	8.5	8.4	6.2	-26	N/A			EN1

AREA 2 – SUSTAINABLE MANAGEMENT

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Direct emissions of airborne contaminants (tonnes)										EN20
NOx from stationary sources	19.6	21.2	21.4	22.9	20.7	-10	6			
NOx from mobile sources	967.7	918.6	950.2	1,021.6 Note 15	1,073.3	5	11			
Percentage of NOx emissions from mobile sources (%)	98.0	97.7	97.8	97.8	98.1	0	0.1			
SO ₂ from stationary sources	0.2	0.2	0.2	0.3	0.3	13	26			
SO ₂ from mobile sources	13.8	13.0	13.5	14.5	15.3	6	11			
Percentage of SO ₂ emissions from mobile sources (%)	98.4	98.5	98.3	98.3	98.1	0	-0.2			
VOCs from stationary sources	27.3	23.5	21.3	23.7	23.1	-3	-16			
VOCs from mobile sources	35.7	38.0	36.7	38.8	38.4	-1	8			
Percentage of VOC emissions from mobile sources (%)	56.6	61.8	63.2	62.1	62.5	1	10			
CO from stationary sources	14.9	16.9	16.9	18.0	15.7	-13	5			
CO from mobile sources	298.0	312.2	323.2	334.8	313.2	-6	5			
Percentage of CO emissions from mobile sources (%)	95.2	94.9	95.0	94.9	95.2	0	0			
Total particulate matter (total PM) from stationary sources	0.5	0.5	0.5	0.5	0.5	-1	9			
Total particulate matter (total PM) from mobile sources	40.3	38.1	39.4	42.2	44.6	6	11			
Percentage of total PM emissions from mobile sources (%)	98.8	98.8	98.8	98.7	98.8	0	0			
Particles matter (PM ₁₀) from stationary sources	0.5	0.5	0.5	0.5	0.5	0	9			
Particles matter (PM ₁₀) from mobile sources	40.2	38.0	39.4	42.3	44.6	6	11			

AREA 2 – SUSTAINABLE MANAGEMENT

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Particles matter (PM _{2.5}) from stationary sources	0.5	0.5	0.5	0.5	0.5	0	9			
Particles matter (PM _{2.5}) from mobile sources	36.3	34.3	35.5	38.0	40.2	6	11			
Number of complaints related to the environment	N/A	N/A	N/A	167	297	78	N/A			
Number of legal non-compliance notices related to the environment	0	1	3	0	5	N/A	N/A			EN28

Objective 6 Improve the energy efficiency of assets

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Direct GHG emissions from stationary sources (t CO ₂ eq.)	20,608	25,528	25,810	27,841	24,406	-12	18			EN16
Direct GHG emissions from mobile sources (t CO ₂ eq.)	126,310	120,180 Note 16	120,865 Note 16	128,952 Note 16	135,230	5	7			EN16
Total direct GHG emissions (t CO ₂ eq.)	146,918	145,707 Note 17	146,674 Note 17	156,794 Note 17	159,636	2	9			EN16
Per km travelled (g CO ₂ eq.)	1,133	1,087	996	1,021	1,012	-1	-11			EN16
Per passenger-km (g CO ₂ eq.)	52	51	49	49 Note 18	49	0	-6	45	2020	EN16
Total number of buses in fleet	1,591	1,589	1,671	1,680	1,705	1	7			LT2
Hybrid buses	0	0	8	8	8	0	N/A			EN18 LT3
Articulated buses	0	0	0	22	140	536	N/A	202	2012	EN18 LT3

AREA 2 – SUSTAINABLE MANAGEMENT

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Initiatives to reduce GHG emissions and reductions achieved										EN18 LT5
Percentage of drivers trained in green driving (%)	60	78	77	N/A	N/A	N/A	N/A			EN18 LT5
Reduction in emissions through green driving (t CO ₂ eq.)	1,673	1,702	3,210	N/A	N/A	N/A	N/A			EN18 LT5
Through the use of biodiesel (t CO ₂ eq.)	N/A	99 Note 19	3,536 Note 19	4,235 Note 19	4,275	0.9	N/A			EN18 LT5
Through the use of hybrid buses (t CO ₂ eq.)	N/A	N/A	300	300	300	0	N/A			EN18 LT5
Through TopoDyn transmission programmer (pilot project) (t CO ₂ eq.)	N/A	N/A	40	70	125	79	N/A			EN18 LT5
Through the use of EMP electric fans (pilot project) (t CO ₂ eq.)	N/A	N/A	20	20	125	525	N/A			EN18 LT5
Total GHG reduction through various initiatives (t CO ₂ eq.)	1,673	1,801	7,106	4,625	4,825	4	188			EN18 LT5
Estimated fuel savings from GHG emission reduction initiatives (GJ - 10 ⁹ joules)	24,047	25,893	102,138	66,479	69,354	4	188			EN5
Total energy consumption (PJ - 10 ¹⁵ joules)	3	3	4	4	4	1	23			EN3
From renewable sources	1	1	1	1	1	0	27			EN3 LT4
From non-renewable sources	2	2	2	2	2	1	21			EN3
Percentage of energy consumed from renewable (%)	34	36	38	36	36	0	3			EN3 LT4
Total consumption per million km travelled (GJ - 10 ⁹ joules)	23,712	25,633 Note 20	24,534 Note 20	24,550 Note 20	24,033	-2	1			EN3 - LT
Total consumption per million passenger-km (MJ - 10 ⁶ joules)	1.1	1.2	1.2	1.2 Note 21	1.2	-1	7			EN3 - LT

AREA 2 – SUSTAINABLE MANAGEMENT

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Average age of bus fleets (years)	8.3	8.8	8.8	8.5	5.8	-31	-30			LT2
Average age of metro cars (years)	35	36	37	38	39	3	11			LT2

Objective 7 Practise sustainable procurement

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
No indicator										

Objective 8 Plan, design and carry out projects while taking their environmental, social and economic impacts into account

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Number of projects in progress during the year that underwent a sustainable development (SD) assessment	N/A	N/A	N/A	32	48	50	N/A			-
Percentage of projects in progress during the year that underwent a SD assessment (%)	N/A	N/A	N/A	27	48	78	N/A	100	2011	-
Number of projects authorized by the Board of Directors during the year that underwent a SD assessment	N/A	N/A	N/A	15 Note 22	33	120	N/A			-

AREA 2 – SUSTAINABLE MANAGEMENT

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Percentage of projects authorized by the Board of Directors during the year that underwent a SD assessment	N/A	N/A	N/A	68 Note 23	97	43	N/A	100	2011	-

Objective 9 Aim for recognition of the STM as an employer of choice, both by its employees and by job seekers

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Workforce	7,932	7,996	8,398	8,603	8,985	4	13			LA1
Permanent	7,495	7,606	8,036	8,247	8,680	5	16			
Temporary	437	390	362	356	305	-14	-30			
Percentage of permanent workforce (%)	94	95	96	96	97	1	2			
Diversity of workforce										LA13
Percentage of women (%)	22	23	23	23	24	3	9			LA13
Percentage of visible and ethnic minority (%)	12	14	16	17	19	10	55			LA13
Payroll (\$M)	573	590	620	662	709	7	24			EC1
Average length of employment (years)	14	13	12	11	11	-2	-19			LA2
Turnover rate (% of employees who leave the STM)	6.1	6.6	6.7	5.6	5.4	-4	-11			LA2
Percentage of unionized employees (%)	92	91	91	90	90	0	-2			LA4
Workplace health and safety: work-related accident frequency	11	10	9	8	7	-9	-36			LA7
Workplace health and safety: work-related accident gravity	311	332	332	281	255	-9	-18			LA7

AREA 2 – SUSTAINABLE MANAGEMENT

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Percentage of employees with access to flextime programs (%)	39.4	40.2	40.3	39.8	40.4	2	3			-
Employee training (person-hours)	180,187 Note 24	217,619 Note 24	239,284 Note 24	215,861 Note 24	245,051	14	36			LA10
Expenditure devoted to training (\$M)	11	11	11	10	12	18	12			
Percentage of payroll devoted to training (%)	1.9	1.9	1.8	1.6	1.7	10	-10			LA10

AREA 3 – PROMOTION OF SUSTAINABLE MANAGEMENT

Objective 10 Increase employee awareness of sustainable development

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Donations (\$)	670,037	760,109	819,431	920,295 Note 25	1,007,931	10	50			EC8

Objective 11 Position the STM as a responsible, committed company (GRI - SO5)??

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
Customer satisfaction (% of satisfied and very satisfied customers)	84	82	82	86	87	1	4	87	2011	PR5

Objective 12 Work in partnership with others to demonstrate the environmental, social and economic contribution of public transit and create strategic alliances

INDICATORS (unit of measure)	2006	2007	2008	2009	2010	Change		Target		GRI indicator
						2009-2010 (%)	2006-2010 (%)	Value	Horizon	
No indicator										

EXPLANATORY NOTES

- 1 The data was adjusted following an audit by the Ministère des Transports du Québec. (in thousands of km travelled)
2007: $134,513 - 496 = 134,017$
2008: $147,860 - 566 = 147,294$
2009: $153,673 - 107 = 153,566$.
- 2 The data was adjusted following an audit by the Ministère des Transports du Québec. (in thousands of km travelled)
2007: $64,792 - 496 = 64,296$
2008: $75,715 - 566 = 75,149$
2009: $76,338 - 106 = 76,232$.
- 3 The original 2009 figure of 2,971, based on the results of the 2003 Origin-Destination (O-D) survey, was adjusted following the results of the 2008 O-D survey.
- 4 The number of customers was revised from the 2009 value of 95.
- 5 The method of calculation was revised in 2010. The preferential measures include reserved lanes and now include lanes where there are priority traffic lights. The adjusted data is as follows:
2006: 75
2007: 75
2008: 77
2009: 95.
- 6 The data published in 2008 and 2009 contained an error in calculation. The published number of targets reached was 15 in 2008, and 8 in 2010.
- 7 The adjustment to the number of targets reached in the Environmental Protection Plan changes the success rate published in 2008, which was 24%, and the 2009 rate, which was 33%.

EXPLANATORY NOTES

- 8 Adjustment to the 2008 figure:
 $2,120 + 57 = 2,177$ due to an error in calculation.
- 9 The quantity of newspaper recovered in the metro was adjusted, which changes the 2009 total to:
 $3,083 + 38 = 3,121$.
- 10 Adjustment to the 2009 figure, which was:
79 after combining the quantities recovered.
- 11 Adjustment to the 2009 figure, which was:
100 after combining the quantities recovered.
- 12 Adjustment to the 2009 figure, which was:
804 after combining the quantities recovered.
- 13 Adjustment to the 2008 figure, which was:
2,220 after combining the quantities recovered.
- 14 The total quantity of residual materials sent to landfill was adjusted, which changes the recovery rate of non-hazardous residual materials.
The rate published in 2008 was: 59%.
- 15 Adjustment to the 2009 figure, which was:
1,020 after correcting the diesel fuel consumption of service vehicles used in tunnels.
- 16 The method of calculation was revised to reflect actual emissions from road service vehicles and service vehicles used in tunnels.
2007: $120,014 + 166 = 120,180$
2008: $120,699 + 166 = 120,865$
2009: $128,819 + 133 = 128,952$.

EXPLANATORY NOTES

- 17 The data was adjusted due to a change in total direct GHG emissions from mobile sources.
2007: $145,542 + 165 = 145,707$
2008: $146,509 + 165 = 146,674$
2009: $156,660 + 134 = 156,794$.
- 18 The figure for 2009 was corrected, its earlier value of 53 resulting from an error in calculation.
- 19 Based on the National Inventory Report 1990–2006, Annex 12, Table A12-7, p. 601, CO₂ emissions from biodiesel are not included in direct emissions. The previously published data below was adjusted.
2007: 100
2008: 3,574
2009: 4,560.
- 20 The data was adjusted following an audit by the Ministère des Transports du Québec (see Note 2).
2007: $25,538 + 95 = 25,633$
2008: $24,440 + 94 = 24,534$
2009: $24,533 - 33 = 24,550$.
- 21 The value of 1.3 published in 2009 was adjusted (see Note 2).
- 22 Adjustment to the 2009 figure, which was 5, after a change in the method of calculation. We now use the project portfolio management committee's project authorization rather than the Boards loan by-law.
- 23 This is an adjustment to the 2009 figure, which was 56% (see Note 22).

EXPLANATORY NOTES

- 24 The data was adjusted after a new method of calculation was developed, which allows benchmarking with other transit corporations. The data was as follows:
- 2006: 171,215
 - 2007: 212,332
 - 2008: 233,146
 - 2009: 219,800.
- 25 Adjustment to the 2009 figure, which was 892,041 due to an error in calculation.