



## BY-LAW R-105

### BY-LAW REGARDING THE TERMS AND CONDITIONS ON THE POSSESSION AND USE OF ANY TRANSIT FARE ISSUED BY THE SOCIÉTÉ DE TRANSPORT DE MONTRÉAL

*(An Act Respecting Public Transit Authorities, CQLR, c. S-30.01, section 144)*

This administrative consolidation is a compilation of the original text of the *By-law regarding the terms and conditions on the possession and use of any transit fare issued by the Société de transport de Montréal* and the amendment to such By-law since it was adopted.

It is a reference document and should not be considered an official version of the By-law. Please refer to the official French text of the By-law and its amendment as the official documents.

IT IS RULED AND DECREED THAT BY-LAW R-105 OF THE SOCIÉTÉ SHALL BE AS FOLLOWS:

#### SECTION I - DEFINITIONS

1. In this By-law, unless the context indicates otherwise, the following expressions mean:

- (a) "**AMT**:" the Agence métropolitaine de transport;
- (b) "**MC**:" a magnetic card on which may be encrypted one or more transit fare acknowledged as valid within the meaning of this By-law;
- (c) "**CTSC**:" a common transit smart card called "OPUS," whose integrated chip may include one or more transit fare recognized as valid within the meaning of this By-law;
- (d) "**OC**:" an occasional card whose integrated chip may include one or more transit fare recognized as valid within the meaning of this By-law;
- (e) "**consignee**:" a natural or legal person authorized by the Société to sell to the public its transit fares, as well as its media;
- (f) "**agent**:"
  - (i) an employee or a representative of the Société;
  - (ii) a person authorized to act as an inspector under the provisions of chapters VI and VII of the *Act Respecting Public Transit Authorities* (CQLR., c. S-30.01);
- (g) "**RTC**:" the Réseau de transport de la Capitale;
- (h) "**RTL**:" the Réseau de transport de Longueuil;
- (i) "**Société**:" the société de transport de Montréal;
- (j) "**STL**:" the Société de transport de Laval;
- (j.1) "**ST Lévis**:" the Société de transport de Lévis;

- (k) **"fare media:"** upon payment of the required fare and for the use period determined by a resolution of the Board of Directors of the Société, the MC, the CTSC or the OC when issued by the Société, as well as an MC, a CTSC or an OC issued in compliance with the terms and conditions of the STL, the RTL, RTC, ST Lévis or AMT, as well as any other medium recognized as compliant by a resolution of the Board of Directors of the Société;
- (l) **"fare:"** the regular, intermediate, reduced or other fare applicable in compliance with the law for the various transit fares recognized as valid by the Société for the use of its public transportation services;
- (m) **"Société's territory:"** the combination of the City of Montreal, the City of Baie-D'Urfé, the City of Beaconsfield, the City of Côte-Saint-Luc, the City of Dollard-des-Ormeaux, the City of Dorval, the City of Hampstead, the City of Kirkland, the City of L'Île-Dorval, the City of Montreal-East, the City of Montreal-West, the Town of Mount-Royal, the City of Pointe-Claire, the City of Sainte-Anne-de-Bellevue, the Village of Senneville, and the City of Westmount;
- (n) **"paratransit user:"** anyone who has been approved for the paratransit services offered by the Société following a decision by the admissions committee under the terms of the "Paratransit Eligibility Policy" of the ministère des Transports du Québec;
- (o) **"control area of a station:"** the platforms, corridors, stairs, waiting areas or any other space within the limits formed by the entrance and exit turnstiles in a metro station.

(By-law R-105-7, By-law R-105-12)

## 2. (repealed).

(By-law R-105-5)

- 3. Any interim bus service offered in the event of a breakdown or an interruption of the metro service is, for purposes of this By-law and the applicable fare, included as a metro service.

## **SECTION II – SCOPE**

- 4. This By-law sets out the terms and conditions regarding the possession and use of the transit fares of the Société, as well as those of the AMT recognized as valid in connection with the public transportation services of the Société.
- 5. When used in compliance with applicable regulations and fares, (zones 1, 2 or 3) TRAM passes or tickets, as well as monthly "TRAM" passes for zones 1 through 8, issued by the AMT, are included as valid transit fares issued by the Société, within the meaning of this By-law.

## **SECTION III - GENERAL PROVISIONS**

- 6. Anyone using the transportation services offered by or on behalf of the Société, shall, according to the applicable fare and in the manner prescribed, pay the cost of his fare or use a transit fare recognized as valid by the Société. Once he has paid his fare, the person shall retrieve and retain the fare media as evidence of payment for purposes of section 9.

(By-law R-105-1)

7. Unless provided otherwise, fares for a ground transportation service shall be paid in compliance with the manner provided upon boarding the vehicle or, in the case of the metro, upon entering through the turnstiles of the collection equipment or other access systems to a station.
8. Once on board a bus or a vehicle used for special paratransit services, cash payments shall be made in the exact amount and in compliance with the posted guidelines, as no change will be returned.
9. Subject to section 11, a person shall, at all times, when travelling on a bus or a metro car or when inside the control area of a station, provide evidence that he has duly paid his fare in compliance with this By-law.

He shall, upon request, allow an agent to check if he has paid the cost of his fare in compliance with the fares and regulations in force and if he has valid transit fare and fare media.

10. A fare media may not be used simultaneously by more than one person in order to avoid a situation where several persons would use at the same time the Société's transportation services with a single fare media.
11. The following persons shall not be required to pay the fare described under section 6, above, as they are allowed to travel free of charge on the buses and the metro:
  - (a) a child under six (6) years of age, when accompanied by a person under whose control such child is;
  - (b) the companion of a person with a companion card issued by the Société, RTL, RTC, ST Lévis, STL, or AMT, in compliance with the guidelines issued by their respective boards of directors;
  - (c) the companion of a person with a card or CTSC issued to him as a user of paratransit services by the Société, STL, RTL, RTC, or any other organization or authority entitled to do so;
  - (d) policemen and firemen in uniform;
  - (e) a regular or retired employee of the Société, RTL, RTC, ST Lévis, STL, or AMT with, as applicable, an employee or retired employee CTSC;
  - (f) anyone presenting a restricted area pass or other special transit fare recognized by the Société.

(By-law R-105-7)

12. The limited use period or expiration date of any fare media is indicated or encrypted on such media. Notwithstanding the validity of the transit fares or fare privileges of the fare media, such media may not be used beyond its limited use period or expiration date.
13. Notwithstanding the terms of section 41, the requirement to hold and show a CTSC with photo ID in order to benefit from a fare privilege shall not apply to a child six (6) to eleven (11) years old whose fare is paid in cash.

(By-law R-105-4)

## **SECTION IV – TRANSIT FARES**

### **Subsection I – Single Transit Fares**

**14.** The following single transit fares are recognized as valid for bus and metro services, when they are encrypted on a fare media and used in compliance with the rules and fares that govern them:

- (a) one trip ticket (Montreal) issued by the Société;
- (b) one trip ticket (Montreal and Cartier, de la Concorde, Montmorency, and Longueuil-University of Sherbrooke stations) issued by the Société;
- (c) a courtesy fare issued by the Société;
- (d) a right to transfer issued by the Société;
- (e) a (zone 1, 2 or 3) TRAM ticket issued by the AMT;
- (f) a valid right to transfer encrypted on a fare media derived from a (zone 1, 2 or 3) TRAM fare or ticket issued by the AMT;
- (g) any other single transit fare which the Société could issue in return for the payment of the prescribed fare, or any other transit fare recognized by the Société and which is validly issued by any other organization or authority entitled to do so.

(By-law R-105-1, By-law R-105-5)

#### **One trip ticket (Montreal)**

**15.** Subject to the other provisions of this By-law with regard to the above heading, a one trip ticket (Montreal) grants its holder:

- (a) the privilege of boarding a bus of the Société from its territory; and
- (b) the privilege of gaining access to the metro network from stations located on the Société's territory.

(By-law R-105-9)

#### **One trip ticket (Montreal and Cartier, de la Concorde, Montmorency, and Longueuil-University of Sherbrooke stations)**

**16.** Subject to the other provisions of this By-law with regard to the above heading, a one trip ticket (Montreal and Cartier, de la Concorde, Montmorency, and Longueuil-University of Sherbrooke stations) grants its holder:

- (a) the privilege of boarding any bus of the Société; and
- (b) the privilege of gaining access to any metro network station.

(By-law R-105-5)

#### **Courtesy Fare**

**17.** In the event of a breakdown or major interruption of its metro services and, generally, in the event of any other situation which may impair metro services, the Société may issue to persons affected by such situations a courtesy fare encrypted on a fare media.

**18.** Notwithstanding any other provisions, a courtesy fare is at all times a valid transit fare for the cost of the fare and shall grant to its holder:

- (a) the privilege of boarding any bus of the Société; or
- (b) the privilege of gaining access to any metro network station.

## **Subsection I – Subscription-Type Transit Fares**

**19.** The following subscription-type transit fares are recognized as valid for bus and metro services, when they are encrypted on a fare media and used in compliance with the rules and fares they fall under:

- (a) the CAM monthly pass issued by the Société;
- (b) the CAM weekly pass issued by the Société;
- (c) the "Daily" transit fare issued by the Société;
- (d) the "Unlimited evening" transit fare issued by the Société;
- (e) the "Unlimited weekend" transit fare;
- (f) the "Unlimited weekend special edition" transit fare;
- (g) the zones 1 through 8 "TRAM" transit fares issued by the AMT;
- (h) the "Special Event" transit fare issued by the Société;
- (i) any other subscription-type transit fares which the Société could issue in return for the payment of the prescribed fare, or any other transit fare recognized by the Société and which is validly issued by any other organization or authority entitled to do so.

(By-law R-105-4, By-law R-105-5, By-law R-105-6, By-law R-105-10, By-law R-105-12)

### **CAM monthly pass and CAM weekly pass**

**20.** The CAM monthly pass entitles its holder, during the calendar month encrypted on the fare media, the right to unlimited use, from the Société's territory, of its bus and metro services.

**21.** The CAM weekly pass entitles its holder, during a seven (7) consecutive day period (Monday to Sunday) encrypted on the fare media, the right to unlimited use, from the Société's territory, of its bus and metro services.

**21.1.** (repealed).

(By-law R-105-5)

### **"Daily" transit fare**

**22.** The "daily" transit fare is a subscription-type transit fare which entitles its holder, based on a set fare, to subscription periods of one (1) or three (3) days encrypted on a fare media.

(By-law R-105-4)

**23.** The "daily" transit fare entitles its holder, as of its first validation and for a subscription period of one (1) or three (3) consecutive days, encrypted on a fare media, to the unlimited use of any of the Société's bus or metro services.

(By-law R-105-4)

**23.1.** For the purposes of sections 22 and 23, the validity of a one (1) day "daily" transit fare shall correspond to a continuous 24-hour period following its first validation.

As for the other "daily" transit fares, the validity period refers to calendar days.

(By-law R-105-4)

### **"Unlimited evening" transit fare**

- 23.2.** The "Unlimited evening" transit fare is a subscription-type transit fare which entitles its holder, from 6 pm to 4:59 am the following day, provided that the first validation by the collection equipment occurs by 11:59 pm, to the unlimited use of any of the Société's bus or metro services, except for shuttle buses servicing the Montreal airport.

(By-law R-105-6, By-law R-105-8, By-law R-105-10)

**"Unlimited weekend" transit fare**

- 23.3.** The "Unlimited weekend" transit fare entitles its holder, from 6 pm Friday to 4:59 am the following Monday, to the unlimited use of any of the Société's bus or metro services.

(By-law R-105-10, By-law R-105-12)

**"Unlimited weekend special edition" transit fare**

- 23.4.** The "Unlimited weekend special edition" transit fare entitles its holder, from 10 am Friday to 4:59 am the following Monday, to the unlimited use of any of the Société's bus or metro services.

(By-law R-105-12)

**(Zones 1 through 8) "TRAM" transit fares**

- 24.** When used in compliance with the applicable fares and regulations, (zones 1 and 2) "TRAM" transit fares issued by the AMT entitle their holder, during the calendar month encrypted on the fare media, the right to unlimited use of the bus and metro services from the Société's territory.
- 25.** When used in compliance with the applicable fares and regulations, (zones 3 through 8) "TRAM" transit fares issued by the AMT entitle their holder, during the calendar month encrypted on the conforming medium, the right to unlimited use of any of the Société's bus and metro services.

**"Special Event" transit fare**

- 26.** The "Special Event" transit fare is a subscription-type transit fare mainly designed for convention, festival or other special event organizers, taking place in the metropolitan area, to facilitate the transportation of the participants to these various events.
- 27.** The "Special Event" transit fare is not a transit fare accessible to the general public and has no face value, as the terms and conditions of such transit fare are determined by a specific agreement with the Société, based on the number of transit fares required for each event.
- 28.** The "Special Event" transit fare is a subscription-type transit fare entitling its holder, during the period encrypted on the fare media, to the unlimited use of any of the Société's bus or metro services.

**Subsection III – Restricted Area Passes and other special transit fares**

- 29.** The Société reserves the right, at any time, to create and issue any form of restricted area pass, as well as any special transit fares, entitling its holders to the transportation privileges it determines. Such restricted area passes or special transit fares are assimilated to single transit fares and have no face value.
- 30.** To be considered valid transit fares within the meaning of this By-law, such restricted area passes or special transit fares shall be used in compliance with the applicable terms and conditions of use.

**Group Transit Fare**

**30.1.** The group transit fare is a single transit fare granting the holder as well as ten (10) individuals between the ages of six (6) and thirteen (13) accompanying such holder:

- (a) the privilege of boarding any bus of the Société; and
- (b) the privilege of gaining access to any metro network station.

(By-law R-105-4)

**Family Outings Program**

**30.2.** The Société grants a maximum of five (5) children under twelve (12) years old accompanying a person who is at least eighteen (18) years old and holds a valid transit fare:

- (a) the privilege of boarding any bus of the Société, except for shuttle buses servicing the Montreal airport; and
- (b) the privilege of gaining access to any metro network station.

The Family Outings Program is valid on Fridays as of 6 PM, as well as on Saturdays, Sundays and other holidays determined under the law, or on any other days or portions of days determined by the Société.

(By-law R-105-10 By-law R-105-12)

**Maestro Privilege**

**30.3.** To be eligible to the Société's "Maestro Privilege", one must provide evidence of a subscription to the OPUS à l'année or OPUS & Cie program for at least twelve (12) months.

(By-law R-105-10)

**30.4.** The Société grants anyone who is eligible to the "Maestro Privilege" under this By-law and who holds a CTSC with photo ID, the privilege of being accompanied by another person Monday through Friday, from 6 pm to 4:59 am, as well as Saturdays and Sundays until 4:59 am, the following Monday.

(By-law R-105-12)

During these periods, the individual accompanying the person entitled to the "Maestro Privilege" shall not be required to pay a fare. This exemption is not applicable on shuttle buses servicing the Montreal airport.

(By-law R-105-10)

**30.5.** Notwithstanding section 42 of this By-law, the use of a CTSC with a photo ID of the holder who is entitled to the "Maestro Privilege" is an entirely personal, non transferable privilege, regardless of the encrypted transit fare.

(By-law R-105-10)

**30.6.** Under the provisions of this subsection and notwithstanding section 10 of this By-law, the transit fare, once validated, is evidence of payment of the fare by the ticket holder and the individual(s) accompanying said holder.

The transit fare holder and the individual(s) accompanying such transit fare holder must stay together during the entire trip.

(By-law R-105-10)

**30.7.** All the other sections of this By-law are applicable to this subsection, with the required adjustments.

(By-law R-105-10)

#### **Subsection IV - Right to Transfer and Evidence of Payment**

**31.** In order to complete a single, uninterrupted trip, a person using metro and bus services obtains a right to transfer when, based on the applicable rates, he pays for his fare in cash or with one of the following single transit fares:

- (a) one trip ticket (Montreal) issued by the Société;
- (b) one trip ticket (Montreal and Cartier, de la Concorde, Montmorency, and Longueuil-University of Sherbrooke stations) issued by the Société;
- (b.1) a "West 747" transit fare issued by the Société;
- (c) courtesy fare (Montreal) issued by the Société;
- (d) a (zone 1, 2 or 3) TRAM ticket issued by the AMT;
- (e) any other single transit fare which the Société could issue in return for the payment of the prescribed fare, or any other transit fare recognized by the Société and which is validly issued by any other organization or authority entitled to do so; or
- (f) a group transit fare.

(By-law R-105-4, By-law R-105-5, By-law R-105-11, By-law R-105-12)

**32.** The fare media on which the right to transfer is encrypted shall be retrieved and retained by the person after paying in cash for his fare or after having such transit fare validated by the collection equipment. It is used as evidence of payment for purposes of section 9.

**33.** A right to transfer is valid for one hundred and twenty (120) minutes after being issued, the payment of any fare with a right to transfer must be made within one hundred and twenty (120) minutes of its issuance at the time of payment in cash or of the first validation by the collection equipment of one of the single transit fares listed under section 31.

(By-law R-105-4)

**34.** Neither the holder of a subscription-type transit fare, nor the person already holding a right to transfer may claim such a right.

**35.** A right to transfer has no face value.

**36.** Notwithstanding any other provisions, the right to transfer is, at all times, unassignable and may not be used for a round-trip on the bus and metro services of the Société.

**37.** Within its validity period, the right to transfer validated by the metro collection equipment in connection with the use of one of the transit fares listed under section 31 entitles a person to board, free of charge, any of the Société's buses.

**38.** Within its validity period, the right to transfer validated by the bus collection equipment in connection with the use of one of the transit fares listed under section 31 entitles a person:

- (a) to board, free of charge, from its territory, any of the Société's buses whose route is different from the one on which the right to transfer was validated; and
- (b) to a single-time right to gain access, free of charge, to a metro network station located on the Société's territory.

(By-law R-105-9)

**39.** Subject to the other provisions of this subsection, the right to transfer validated by the collection equipment of the AMT commuter trains, in connection with the use of a (zone 1 or zone 2) TRAM tickets, entitles a person, within its validity period:

- (a) to board, free of charge, from its territory, any of the Société's buses; and
- (b) to a single-time right to gain access, free of charge, to a metro network station located on the Société's territory.

(By-law R-105-9)



40. Subject to the other provisions of this subsection, the right to transfer validated by the collection equipment of the AMT commuter trains, in connection with the use of a (zone 3) TRAM ticket, entitles a person, within its validity period:

- (a) to board, free of charge, any bus of the Société; and
- (b) to a single-time right to gain access to a metro network station.

### **Subsection V – "Montreal Airport" Shuttle Service**

- 40.1. Notwithstanding the other provisions of this By-law, the only valid ways one can pay the fare for the STM shuttle buses servicing the Montreal airport, are as follows:

- (a) in cash, based on the fare specifically applicable to this service;
- (b) with one of the subscription-type transit fares listed under section 19 of this By-law, with the exception of the "Unlimited evening" transit fare; or
- (c) with a "West 747" transit fare issued by the Société.

Following payment of the fare as provided under paragraph (a), a person shall be entitled, for the following twenty-four (24) hours, to an unlimited right to use any of the Société's bus or metro services.

Following payment of the fare as provided under paragraph (c), a person shall be entitled to a right to transfer as provided under sections 31 and following of this By-law. Such right to transfer is valid for all bus or metro services on the Société's territory.

(By-law R-105-2, By-law R105-8, By-law R-105-11, By-law R-105-12)

## **SECTION V – OTHER (NON REGULAR) FARES**

### **Subsection I – General Provisions**

41. When paying his fare, in order to be entitled to a fare other than the regular fare, a person shall, at the time of using his transit fare, hold and show the bus driver, the metro station money changer, or at the request of any other agent in compliance with section 9, a CTSC on which with his photo affixed.

Subject to section 13, a person entitled to a fare other than the regular fare under section 45 (c) must show a CTSC on which is encrypted a valid transit fare.

(By-law R-105-1)

42. A CTSC affixed with its owner's photo is an entirely personal card and may not be transferred to anyone, except if the holder uses it to pay for his fare with an encrypted regular fare transit fare.

### **Subsection II – Reduced Fare**

43. The Société entitles anyone who is eligible under section 45 a reduced fare privilege for the use of its public transportation services.
44. In order to use the privilege mentioned at section 43, anyone eligible under section 45 shall, on payment of the required fees and for the use period therein prescribed, obtain, as applicable, from the Société or from any person duly authorized by the latter, a CTSC with photo, on which will be encrypted the reduced fare privilege, based on the eligibility category.

**45.** Is eligible to the privilege mentioned under section 43, anyone who is:

- (a) sixty five (65) years old or over;
- (b) between the ages of six (6) and eleven (11) years old;
- (b.1) between the ages of twelve (12) and fifteen (15) years old; or
- (c) under eighteen (18) years old as of October 31 of the current year and is registered as a full-time student, within the meaning of section 9 and the first paragraph of section 10 of the *Act respecting financial assistance for education expenses* (RLRQ, c. A-13.3), at a school or educational institution recognized by the Ministère de l'Éducation du Québec.

Evidence of eligibility with regard to anyone claiming a privilege under paragraph (c) shall be submitted each year by October 31, and may be validated at anytime during the year by the Société.

(By-law R-105-4)

**46.** The encryption period with regard to the reduced fare privilege for anyone eligible under paragraph (a) or (b) of section 45 extends from the effective encryption date to the expiration date indicated on the CTSC.

(By-law R-105-4)

**46.1.** The encryption period regarding the reduced fare privilege for anyone eligible under paragraph (b.1) of section 45, encrypted on his CTSC between August 1<sup>st</sup> and December 31 of a given year, is from the encryption date to the expiration date on October 31 two (2) years later.

A privilege encrypted during any other period is valid from its encryption date until its expiration date on October 31 the following year.

(By-law R-105-4)

**46.2.** Notwithstanding any other provisions, anyone eligible under section 45 (b.1) who is fifteen (15) years old on October 31 of the current year shall have a reduced fare privilege encrypted on his CTSC which shall expire on October 31 the following year.

(By-law R-105-4)

**47.** The encryption period regarding the reduced fare privilege under paragraph (c) of section 45, which was encrypted on the holder's CTSC between August 1<sup>st</sup> and December 31 of a given year, shall extend to its expiration date on October 31 the following year; a privilege encrypted during any other period shall expire on October 31 following its encryption date.

(By-law R-105-4)

**48.** Subject to the other provisions of section 41, the Société grants the owner of a CTSC validly issued by the AMT, STL, RTC or RTL, and on which is encrypted the reduced fare privilege for persons meeting eligibility conditions identical to those under section 45, the same reduced fare privileges as for the holder of a CTSC issued by the Société.

### **Subsection III - "18-25 STUDENT PRIVILEGE"**

**49.** The Société grants to anyone eligible under section 52, who holds an "18-25 STUDENT PRIVILEGE" encrypted CTSC in compliance with this subsection as well as a reduced fare CAM monthly pass recognized as valid, the right to the unlimited use, from the Société's territory, of its bus and metro services, and, if applicable, of its paratransit services, during the month encrypted on the card.

**49.1.** (repealed).

(By-law R-105-4)

**50.** Notwithstanding any other provisions, the owner of an "18-25 STUDENT PRIVILEGE" encrypted CTSC may not claim the right to use any reduced fare or reduced transit fare other than the one provided under the foregoing section.

**51.** In order to be entitled to the privilege mentioned under section 49, anyone eligible under such section shall, on payment of the required fees and for the use period therein prescribed, obtain an "18-25 STUDENT PRIVILEGE" encrypted CTSC with photo, from the Société or from any person duly authorized by the Société.

(By-law R-105-4)

**52.** Is eligible to the "18-25 STUDENT PRIVILEGE" anyone who can prove that he is under twenty-six (26) years of age as of October 31 of the current year and is registered as a full-time student, within the meaning of section 9 and the first paragraph of section 10 of the *Act respecting financial assistance for education expenses* (R.S.Q., c. A-13.3), at a school or educational institution recognized by the Ministère de l'Éducation du Québec.

Evidence of eligibility to the "18-25 STUDENT PRIVILEGE" shall be submitted each year by October 31, and may be validated at anytime during the year by the Société.

(By-law R-105-10)

**53.** The "18-25 STUDENT PRIVILEGE" encrypted on a CTSC between August 1<sup>st</sup> and December 31 of a given year for anyone eligible under section 52 shall be valid until its expiration date on October 31 the following year; the privilege encrypted during any other period shall expire on October 31 following the encryption date.

(By-law R-105-4)

**54.** Notwithstanding any other provisions, anyone eligible under section 52 who is twenty-five (25) years old on October 31 of the current year and turns twenty-six (26) years old by October 31 the following year shall be entitled to an "18-25 STUDENT PRIVILEGE" encryption on his CTSC, which encryption shall expire on August 31 of the following year, regardless of the date of his twenty-sixth (26<sup>th</sup>) birthday.

(By-law R-105-4)

## **SECTION VI – PROHIBITIONS**

**55.** Unless authorized to do so, no one shall:

- (a) allow, with or without consideration, the use of a transit fare or of a fare media in connection with his business activities;
- (b) sell or attempt to sell any transit fare or fare media;
- (c) lease out or attempt to lease out any transit fare or fare media;
- (d) accept or use a transit fare or fare media obtained in violation of paragraphs (a), (b) or (c) of this section;
- (e) use a transit fare which was not issued in consideration for the payment of any applicable fare; or
- (f) use a fare media which was not issued in consideration for the payment of the required fees.

**56.** No one shall:

- (a) obtain or attempt to obtain a transit fare or fare media without any right to do so;
- (b) falsify, modify, deface or reproduce a transit fare or fare media;
- (c) use or attempt to use an obsolete, falsified, modified, defaced or reproduced transit fare or fare media; or
- (d) obtain more than one right to transfer.

**57.** No one shall obtain or attempt to obtain a trip without paying the fare, as provided under section 6.

**58.** No one shall use a transit fare or fare media without any right to do so.

**59.** Subject to the provisions of section 42, the owner of a CTSC with photo shall not transfer such card, assign it or lend it.

**60.** Any transit fare or fare media sold by an individual or a consignee expressly authorized to do so must be sold in its original form according to the fare or fee, as applicable, determined by the Société.

### **SECTION III - PENAL PROVISIONS**

**61.** Anyone who contravenes section 56 (d) of this By-law commits an offence and is liable to a fine of \$75 to \$500.

**62.** Anyone who contravenes section section 6, 56 (a), 56 (c), 57 or 58 of this By-law commits an offence and is liable to a fine of \$150 to \$500 in the case of a natural person and \$300 to \$1,000 in the case of a legal person.

**63.** Anyone who contravenes section 55 (b), 55 (c), 55 (d), 55 (e), 55 (f) or 60 of this By-law commits an offence and is liable to a fine of \$175 to \$500 in the case of a natural person and \$350 to \$1,000 in the case of a legal person.

**64.** Anyone who contravenes section 55 (a), 55 (b) or 59 of this By-law commits an offence and is liable to a fine of \$200 to \$500 in the case of a natural person and \$400 to \$1,000 in the case of a legal person.

**65.** Anyone who contravenes any other provisions of this By-law commits an offence and is liable to a fine of \$75 to \$500 in the case of a natural person and \$300 to \$1,000 in the case of a legal person.

**66.** If a person contravenes more than once the same By-law provisions in a twenty-four (24) month period, the amounts of the fines provided in connection with this offence shall be doubled.

**67.** Anyone who advises, encourages or induces another person to commit an offence against this By-law, or who does or omits to do something in order to help another person commit an offence, is a party to that offence and is liable to the same penalty provided for the offender, whether or not such offender has been prosecuted or found guilty.

## **SECTION VIII - MISCELLANEOUS PROVISIONS**

### **Subsection I - Remaining Provisions**

68. Any reimbursement or exchange claim with respect to the transit fares and fare media under this By-law shall only be in compliance with the exceptional rules set out in the corporate policy adopted in this regard by the Société and in its related guidelines.

(By-law R-105-8)

69. The Société may amend, repeal or rescind, at any time, the terms of use of its transit fares and fare media.
70. When paying his fare or when purchasing a transit fare or fare media, a person shall make sure that the transaction is accurate. If, at that time, he notices an error, a failure or a malfunction of the sale or collection systems, or any other problem, the person shall immediately notify, as applicable, the agent or the consignee (or representative thereof) to make the required correction.

71. Any authorization required under this By-law, with the exception of an authorization arising out of an agreement with the Société, may be issued by the Director General in compliance with the guidelines from the Board of Directors.

Likewise, the Director General has the required authority to grant, if applicable, any rebate, discount or other privilege at the time of issuance, sale or use of any transit fare, fare media, restricted area pass, or other document allowing a person or group access to the public transportation services of the Société.

72. No provisions in this By-law may be construed as limiting the right or power of the Société to grant, with regard to a category of individuals or with regard to a specific transit fare, public transportation privileges other than those explicitly provided herein.
73. This By-law does not limit the application of any other statutory or regulatory provisions to anyone.

### **Subsection II – References**

74. Unless otherwise provided, the references in this By-law shall be read while bearing in mind the amendments that may be made from time to time to the statutory or regulatory provisions to which they refer.

### **Subsection III - Responsibility regarding the Application of the By-law**

75. Persons authorized to act as inspectors under the provisions of chapters VI and VII of the *Act Respecting Public Transit Authorities* (R.S.Q., c. S-30.01) have the right to apply this By-law.

### **Subsection IV – Exemption**

76. The Director General, or any other agent of the Société entitled to do so, may, in compliance with the guidelines issued by the Board of Directors, authorize an exemption from the application of one or more provisions of this By-law.

## Subsection V - Repeal and Replacement Provisions

77. With the exception of sections 11, 22, 44 to 62, 82.1, 83, 86 and 87, the provisions of By-law R-037 entitled "*Règlement concernant les conditions au regard de la possession et de l'utilisation de tout titre de transport émis sous l'autorité de la Société de transport de Montréal*" [By-law regarding the terms and conditions on the possession and use of any transit fare issued under the authority of the Société de transport de Montréal] adopted by the Board of Directors of the Société on July 2, 2003 through resolution number CA-2003-150, as amended by the provisions of By-law R-037.1 entitled "*Règlement modifiant le Règlement concernant les conditions au regard de la possession et de l'utilisation de tout titre de transport émis sous l'autorité de la Société de transport de Montréal*" [By-law amending the By-law regarding the terms and conditions on the possession and use of any transit fare issued under the authority of the Société de transport de Montréal] adopted by the Board of Directors of the Société on March 28, 2007 through resolution number CA-2007-055, continue to apply to bus and metro transit fare for Montreal (regular or reduced fare), Laval (regular or reduced fare), and to CAM and CAM-HEBDO pass (regular or reduced fare) issued by the Société, as well as to zones 1, 2 and 3 TRAM tickets (regular or reduced fare), and zones 1 through 8 TRAM transit fares (regular, intermediate or reduced fare) issued by the AMT, to the extent they are applicable thereto and until the expiration or repeal date set by the Société's Board of Directors.

## **Subsection VI - Implementation**

**78.** This By-law shall become effective on July 1<sup>st</sup>, 2008.

This consolidated version of By-law R-105, *By-law regarding the terms and conditions on the possession and use of any transit fare issued by the Société de transport de Montréal*, includes the following by-laws:

**R-105**

**Adopted on MAY 7, 2008 (CA-2008-117)**

**Effective date: July 1<sup>st</sup>, 2008.**

**R-105-1**

**Adopted on JULY 8, 2009 (CA-2009-186)**

**Effective date: September 21, 2009.**

**R-105-2**

**Adopted on DECEMBER 16, 2009 (CA-2009-306)**

**Effective date: March 1<sup>st</sup>, 2010.**

**R-105-3**

**Adopted on APRIL 7, 2010 (CA-2010-102)**

**Effective date: July 1<sup>st</sup>, 2010.**

**Repeal date: September 20, 2010**

**R-105-4**

**Adopted on JUNE 16, 2010 (CA-2010-184)**

**Effective date: September 20, 2010.**

**R-105-5**

**Adopted on JUNE 16, 2010 (CA-2010-185)**

**This By-law shall become effective on July 1<sup>st</sup>, 2011.**

**R-105-6**

**Adopted on NOVEMBER 29, 2010 (CA-2010-362)**

**Effective date: February 21, 2011.**

**R-105-7**

**Adopted on SEPTEMBER 7, 2011 (CA-2010-272)**

**Effective date: December 1<sup>st</sup>, 2011.**

**R-105-8**

**Adopted on FEBRUARY 1<sup>st</sup>, 2012 (CA-2012-020)**

**Effective date: April 16, 2012.**

**R-105-9**

**Adopted on SEPTEMBER 5, 2012 (CA-2012-248)**

**Effective date: November 19, 2012.**

**R-105-10**

**Adopted on NOVEMBER 7, 2012 (CA-2012-313)**

**Effective date: January 28, 2013.**

**R-105-11**

**Adopted on DECEMBER 5, 2012 (CA-2012-358)**

**Effective date: March 1<sup>st</sup>, 2013.**

**R-105-12**

**Adopted on MAY 1<sup>st</sup>, 2013 (CA-2013-117)**

**Effective date: JULY 23, 2013.**