

We're coming!

HOLD ON TIGHT...



THE MÉTRO'S NEW INTERIOR SPACE...

ENTIRELY REDESIGNED TO OPTIMIZE AVAILABLE SPACE, IMPROVE THE FLOW OF PASSENGERS AND MAKE TRAVELLING MORE COMFORTABLE. HAVE YOU SEEN IT? OR BETTER YET... TRIED IT?

Mieux voyager ensemble

 **STM.info**

WELCOME TO **YOUR** NEW

space



THE NEW AND IMPROVED MODEL... "C"!

WILL GRADUALLY BE PUT INTO SERVICE OVER THE NEXT 36 MONTHS. A TOTAL OF 423 REDESIGNED MÉTRO CARS

THE STM IS INTRODUCING...

A symphony of colours and pleasant textures.

More resistant materials for seats, bulkheads and wall coverings.

More individual support poles and bars.

NEW THREE-PRONGED SUPPORT POLES for better balance.

New ambient lighting, similar to natural daylight, for overall well-being.

MORE SPACE.

Easier circulation around doors and between seats.

More comfortable seats.

More efficient ventilation.

The new model still features single seats and seats facing the direction of travel to prevent motion sickness.

An area has been set aside in some cars for wheelchair passengers who will have access in a few years.

TANGIBLE IMPROVEMENTS !

clients HAVE THEIR SAY

OUR PROPOSAL + YOUR COMMENTS = **YOUR** NEW SPACE!

Your new space is the result of two years of work, during which three interior models, prototypes **A**, **B** and **C**, were tested in the métro.

Transit users took the opportunity to try them out and share their impressions, needs and expectations.

Over 750 people volunteered their opinions, either through the internet or by filling out reply cards aboard the prototypes or by calling the STM's customer relations department.

In an effort to single out the most appreciated elements, **the STM surveyed no less than 1,200 clients** who voiced their comments about the proposed models.

Conclusion? Model **C** was the overall favourite among transit users. Here are a few of the more relevant comments we received:

"Prototype C is more functional and more comfortable because of the improved circulation. The support bars are also more accessible."

"Prototype C allows you to sit facing the direction the train is travelling in, and the three-pronged support pole is an excellent idea."

"Prototype C makes it easier to stay in the middle section, thereby keeping the doors clear."

THE STM CHOSE MODEL C AND, AS A RESULT OF YOUR INPUT, TOOK IT ONE STEP FURTHER: OUR NEW AND IMPROVED MODEL C.... THANK YOU!

